**About**

What is Peer Tutoring Service?

Peer Tutoring is a FREE service provided to the students where they get an opportunity to meet up with the UCW Tutors who are student or alumni who have excelled in a course. UCW Tutors are available to meet up with students for a 45 minute 1 on 1 or group session to clarify student’s doubts, work through practice examples and help students are struggling with course content.

[Beside What is Peer Tutoring Service (Video 1).mp4](https://guscanada-my.sharepoint.com/:v:/g/personal/learningcommons_myucw_ca/EZ1hGATYHyRMoYsTAEEEcf8Bcv9QZgkaVvfOTDElTikFdQ?nav=eyJyZWZlcnJhbEluZm8iOnsicmVmZXJyYWxBcHAiOiJPbmVEcml2ZUZvckJ1c2luZXNzIiwicmVmZXJyYWxBcHBQbGF0Zm9ybSI6IldlYiIsInJlZmVycmFsTW9kZSI6InZpZXciLCJyZWZlcnJhbFZpZXciOiJNeUZpbGVzTGlua0NvcHkifX0&e=Pk8Bbw)

What Students Say….

[Student Testimonials .mp4](https://guscanada-my.sharepoint.com/:v:/g/personal/learningcommons_myucw_ca/EdSW6HZ59hpAqYS1N0n95mgBYcoluM7pOdDg4HXRFYt8XQ?nav=eyJyZWZlcnJhbEluZm8iOnsicmVmZXJyYWxBcHAiOiJPbmVEcml2ZUZvckJ1c2luZXNzIiwicmVmZXJyYWxBcHBQbGF0Zm9ybSI6IldlYiIsInJlZmVycmFsTW9kZSI6InZpZXciLCJyZWZlcnJhbFZpZXciOiJNeUZpbGVzTGlua0NvcHkifX0&e=F6pmDa)

Students helped- 4000+

Tutoring sessions- 11000+

Tutoring Team- 30+

**Know your Tutors!**

Find the bios and pictures in this form.

<https://forms.office.com/Pages/DesignPageV2.aspx?subpage=design&FormId=Qyxi9WSOY0iu1AzEkI08iGavVZbAqOpKhQZHaRRqV69URjFJWUIyWkk5OFpRUDlTWjlTTlpKSVMyTC4u>

**Become a Tutor**

Position Requirements

* Completion of relevant UCW courses with A grades.
* Strong academic standing as current student/alumni.
* Have two references from UCW professors.
* Proficiency in software applications used in UCW courses.

Competencies

* Excellent written and oral communication.
* Empathetic and patient, embracing diversity in learning styles.
* Outstanding interpersonal skills for a supportive environment.
* Advanced MS Office knowledge.
* Dedicated and reliable in delivering efficient support.
* Punctual and responsible in tutoring commitments.
* Capable of independent work.
* Prior tutoring/teaching experience is a plus.

Current Openings

For all current openings of tutoring positions please refer to [UCW Careers Page](https://ucanwest.ca/about/careers/).

Change Steps to Apply to Before you Apply.

Want to familiarize yourself with tutoring role, read the full job description [here](https://guscanada-my.sharepoint.com/:b:/g/personal/learningcommons_myucw_ca/EflxWSKEaDZGkAtcSYJp_mEB4GzedWcTFam_FH-3qWkQqg?e=LmEzlA).

**Contact Us**

**What is the scope of UCW Tutor’s help?​**

The scope of Peer Tutor help includes answering questions, helping to explain concepts, and providing guidance to solve problems. Tutors play a crucial role in making things clearer for students, helping them understand difficult topics, and guiding them through problem-solving. Their goal is to support their peers in a way that makes learning easier and more effective.

**Top of Form**

**Can Tutors help with assignments?​**

Tutors are available to provide guidance and support in understanding assignment concepts, offering explanations using similar examples, and providing constructive feedback. It is important to note that while tutors **do not solve** specific assignment questions or take-home exams, their role is to facilitate comprehension, reinforce foundational knowledge, and assist students in independently approaching and successfully completing their assignments.

**Do I have to pay for accessing the tutoring service?**

No, there is no fee associated with accessing the tutoring service; it is a complimentary offering provided by UCW to support and enhance the academic experience of its students.

**Is Tutoring Service offered online or in-person?**

The Tutoring Service is primarily offered online through Microsoft Teams. However, in exceptional circumstances, arrangements for in-person sessions on campus can be considered, subject to the availability and schedule of the tutors. To request an in-person session, please send an email to **learningcommons@myucw.ca**, specifying the preferred tutor, desired appointment date and time. We recommend online tutoring sessions as the most efficient and fastest means to connect with a tutor.

**What if I didn’t receive the link to join the tutoring session after I have booked my appointment?**

If you have booked a tutoring session and have not received the confirmation email containing the meeting link, it is possible that there may be an error in your email address. In such instances, we recommend contacting us promptly at **learningcommons@myucw.ca** to rectify the situation. Please include the following details in your email:

1. Course for which the session was booked.
2. Name of the tutor with whom the session was scheduled.
3. Date and time of the booked session.

Please note that our response time is 48 business hours, so it is advisable to reach out to us as soon as you book a session and realize you haven’t received the confirmation email. Upon receipt of this information, we will provide you with the necessary link for your scheduled tutoring session.

**I need help with a course, but there is no tutor for it, what should I do?**

If you find yourself in need of assistance with a course for which tutoring services are not currently available, we encourage you to complete this [form](https://forms.office.com/r/4DdXSMsELU) to communicate your demand. This information is valuable for us to stay up to date of students' needs and tailor our services accordingly.

For now, we recommend reaching out to your professors, as they serve as primary resources for any support you need regarding the course.

**How many sessions can I take in a week?**

As a student, you are entitled to one session per week, which means you can take one tutoring session for ACCT 621, for instance, and one session of FNCE 623 in a week. Any exceptions to this will be considered on case-by-case basis by Learning Commons department which can be reached at **learningcommons@myucw.ca**

**What is the difference between a Tutor and Peer Leader?​**

The distinctions between a Tutor and a Peer Leader lie in their respective roles and focuses. Tutors specifically concentrate on academic assistance. Their primary responsibility is to aid fellow students in understanding and excelling in their coursework. Peer Tutors focus on clarifying academic concepts, assisting with problem-solving, and offering guidance on subject-specific inquiries.

On the other hand, Peer Leaders play a crucial role in facilitating a seamless transition for students into the academic and social aspects of life at UCW and the city of Vancouver. They provide support and guidance beyond academic realms, addressing broader aspects of student life.

While both roles contribute to the overall student experience, Peer Leaders have a broader focus on holistic student life, while Tutors specialize in academic support.

**Is UCW Tutor a paid student position?**

Yes, the UCW Tutor position is a compensated role. Tutors receive hourly payment based on the number of sessions conducted.

**Where is Learning Commons located in the University?**

The Learning Commons department is situated on the 5th floor of the East building at Vancouver House Campus. Our team is available Monday through Friday, from 9 am to 5 pm.